

MVA AGREEMENT

If approved, MVA patients are entitled to 21 "in protocol" treatments. The 21 treatments are inclusive of all physiotherapy, chiropractor, and massage therapy treatments. If you are being treated at another clinic, you must inform us and let us know how many treatments you have had.

Please note if you are having more than one body part treated, your insurance company will be billed accordingly. That is, you may actually attend less than 21 visits to the clinic because the therapist is using more than one treatment each visit to cover multiple body parts being treated, or using more than one treatment for your injuries. These initial 21 treatments will be direct billed to your motor vehicle insurance company. If you are not approved for "in protocol" treatments you will be responsible for paying for your treatment and submitting to your insurance company.

At the end of your 21 treatments, your chiropractor will send an AB4 report to your adjustor and request more treatment if necessary. At this point in your treatment, you are now "out of protocol". You are now required to pay for your treatment and submit to your extended health or your motor vehicle insurance company. You will be reimbursed by either your extended health or insurance company. If you have extended health coverage, you must exhaust these benefits prior to submitting to your insurance company.

I have read, understand and agree to the above terms of my MVA treatment at Serenity Health & Wellness.

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